

# EARIGATOR VIDEO OTOSCOPE

## USER MANUAL

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### PRECAUTIONS

1. Do not use this tool if you have an active ear infection, ruptured eardrum or redness. Discontinue use of this product and seek medical advice immediately.
2. Always place a disposable otoscope tip onto the otoscope before inserting it into the ear canal.
3. Do not place this otoscope into the ear canal unless you can see the video feed.
4. Do not push the otoscope deep enough into the ear canal to make contact with the ear drum.
5. Do not use the otoscope in the ear canal while charging.
6. Do not allow children to use the otoscope.

### USAGE

1. Scan the QR code below or search for the 'Earigator' app to download the app on the iOS App Store or Google Play Store.
2. Launch the 'Earigator' app from your home screen and follow the directions displayed in the app.
3. Power on the video otoscope by holding the blue power button on the side for 5 seconds.
4. Go to your phone settings and connect your phone to the 'Earigator-A-xxxxx' wi-fi.
5. Return to the 'Earigator' app and the otoscope video feed should be visible.



## TROUBLESHOOTING

PROBLEM	SUGGESTION
Otoscope button will not light up or the light is red	Otoscope is out of battery, plug in via a USB-C charger
App is crashing	Uninstall app and reinstall by scanning the QR code
No live image shows inside of the app	<ol style="list-style-type: none"><li>1. Ensure that your phone is connected to the 'Earigator-A-xxxxx' Wi-Fi connection.</li><li>2. If the phone notifies you that the WLAN network has no internet, please ensure that you choose to 'CONNECT' anyways.</li><li>3. Close the app and open the app again.</li></ol>

PROBLEM	SUGGESTION
When trying to connect to the otoscope Wi-Fi, the phone indicates that it 'Cannot join the Wi-Fi network'	<p>Turn off the otoscope by holding the power button for 5 seconds. Wait 30 seconds and then turn the otoscope back on.</p> <p>Turn your phone wi-fi off and then on again.</p> <p>Try reconnecting.</p>
The 'Earigator-A-xxxxx' Wi-Fi network does not show up in your network list.	<p>Turn your phone Wi-Fi off, wait 10 seconds and then turn it on again.</p> <p>If the problem persists then try turning the otoscope off and on again and then cycle your phone wi-fi on and off again.</p>